Zone
DO BUSINESS BETTER
SMART HOSTED SOLUTION

FOR A SINGLE PRICE PER USER PER MONTH, YOU GET ALL THIS!			
Telephone Feature	**Description**	**Standard**	**Competitor** Additional cost
Desktop App	The desktop application gives you complete control and visibility of your communications. Use the app as a soft-phone or twin with desk-phones.	✓	✓
Multi Devices	Have a desk phone in the office, soft phone on your laptop and headset at home and a mobile app when on the move.	✓	✓
Mobile App	The mobile app is available for both IOS and Android and allows you instant access on the move.	✓	£
Call Routing & Scheduling	Route calls in different ways depending on the time and day of the week. Manage inbound calls via Hunt Groups, Overflows, Call Queues and Auto Attendants. Join and leave Hunt Groups depending on availability.	✓	✓
Wall Boards	See real time stats on the performance of your teams.	✓	£
Call Recording & Listening	Record individuals, teams or calls within a business. Download call records and save them locally. Allows you to listen to / monitor colleagues' calls when they are on the phone.	✓	£
Hot Desking	Use any handset as your own extension at any time. Have calls routed to your mobiles as well as your office phones.	✓	£
Reports	Automated reports allow you to see how your business is performing over days, weeks and months.	✓	£
Secure and Reliable	Our solution is hosted on the AWS infrastructure which offers security and optimum performance.	✓	✓
Platform Address Integration	Synchronises your soft address book with your desk phone.	✓	✓